

# ClickHearing

the professional hearing aid audiologist



**BIG**  
savings for  
members

## Click Privilege Plan

 Privilege plan

# Click Privilege Plan

Welcome to **Click Privilege Plan** – a brand new concept brought to you by Click Hearing Centres that will ensure you continue to receive our dedicated care and service whilst enjoying substantial member savings and benefits.

The team at **Click Hearing** has developed a membership plan to help spread the cost of the investment in your hearing aid product. We have separated the cost of the hearing aid device from the cost of your hearing tests, hearing aid maintenance unit recalibrations and other ongoing costs. This means you pay less for your hearing aid and then pay a small monthly amount that covers the cost of all your aftercare appointments and support.

We are committed to providing all our customers excellent standards of care and service before, during and after we have fitted your hearing aids and you are free to choose whether you join our Privilege Plan or pay for your maintenance as and when you need it.

If you do decide to become a member of Privilege Plan you will pay £500 less for your hearing aid system (single or dual) when you have it fitted. You then simply agree to remain a member of Privilege Plan for a minimum period of 24 months and pay £19.99 per month to receive all the benefits listed in the table opposite:



# Member Benefits

## 24 Month Plan

Services & Products	Member Benefits	Non - Member Costs
Hearing Instrument (using £1.5k as example purchase)	£1000	£1500
Administration joining fee	£10	n/a
Annual Hearing Assessments, including Otoscopy, Pure Tone Audiometry, Visible Speech Mapping, REM Testing and Tympanometry	Included	£100
Annual Servicing, e.g re-tubing, re-doming, clean & check	Included	£100
Batteries	Included	£100*
Sundries	Included	£40+
Cleaning accessories	10% Discount	£40+
Loan hearing aid during repairs	Included	n/a
Extended Warranty (5 years)	Included	£150
NEW! 24 hours Worldwide Travel Support for replacement aids	Included	n/a

\*based on manufacturer's estimated battery consumption

**SUMMARY:** Once you have bought your subsidised Hearing Instrument, all you pay is £19.99 per month, a saving of over £540 over 2 years

This table shows an example of typical savings possible



# Continuing Care Plan

The great news is once you have been a member for two years we will give you a loyalty discount and **reduce your monthly payments to £14.99** so you can continue to enjoy all of your maintenance benefits.

## Plus - Trade In discounts for members

- **15% discount** when you elect to replace your hearing aid with us within 12 months of joining the plan
- **10% discount** when you elect to replace your hearing aid with us within 24 months of joining the plan
- **5% discount** when you elect to replace your hearing aid at any time with us provided you are a current plan member.

These discounts refer to reductions off the total cost of a new hearing system.



## How to join **Click Privilege Plan**

You simply need to complete the Direct Debit Instruction form and agree to remain a member of the plan for a minimum of 24 months.

Membership costs just £19.99 per month by Direct Debit. There is a once only administration joining fee of £10 which will be added to your first payment. After that there are no extra costs so you can relax and enjoy all the benefits that becoming a member will provide.

## Is my personal information safe when I join **Click Privilege Plan**?

You can be sure both **Click Hearing** and Privilege Plan Ltd take your privacy and the security of your personal information very seriously. Your personal details will not be passed to any third parties and you will not receive unsolicited marketing literature for any associated financial products or services.

Please note our plan administrators are Privilege Plan Ltd and their name will appear on your bank statement as the collector of your Direct Debit.

## Terms and Conditions

**Click Hearing** are committed to providing all members with quality products, care and service and we ask all members to agree to the following:

- You agree to remain a member for a minimum term of 24 months.
- You agree to pay for your membership fees by Direct Debit to Privilege Plan Ltd, the administrators of the scheme.
- You agree to pay for any outstanding amounts if you cancel your Direct Debit before the minimum term of membership expires.
- You agree to attend appointments when requested by **Click Hearing**.

# ClickHearing

the professional hearing aid audiologist

## Click Hearing

23 Corbets Tey Road  
Upminster  
Essex  
RM14 2AP

[www.clickhearing.com](http://www.clickhearing.com)